





EduCampus Seminar

EduCampus is delighted to announce our second annual seminar which will take place on March 8th, 2023, at the Convention Centre, Dublin. This exciting, in-person event will feature a range of sectoral leaders who will provide insights on topics surrounding 'Digital Transformation in the Higher Education and Research Sector'



The event will provide an invaluable opportunity to engage in a lively panel discussion and network and reconnect with colleagues across the sector. If you have any questions regarding the event, please email: Communications@educampus.ie

Client Service Reviews

During 2022,we returned to client sites as part of our formal programme of Client Service Reviews. The feedback received from clients was overwhelmingly positive, with particular praise for the support, guidance, and expertise offered by EduCampus staff. We wish to thank all our clients for their great hospitality and participation in the meetings this year.

Unit 4 Customer Summit

In September, EduCampus were keynote speakers at the annual Unit 4 Customer Experience conference. Our presentation was well received and gave the team a fantastic opportunity to showcase the added value of the EduCampus service offering and highlight our leadership in the delivery of a cloud-based FMS solution to the IOT and TU Client base.



Educampus supporting the digital transformation of the TUs

Educampus has been instrumental in assisting the Technological Universities in meeting their goal of consolidating their MIS systems. This is a key deliverable for both EduCampus and our TU clients. Excellent progress has been made to date with the following projects now completed:



HRM & Payroll Consolidation
Organizational Hierarchy Updated

FMS consolidation







HRM and Payroll Designation Date readiness



HRM and Payroll Designation Date

FMS consolidation

Student Credentials TU Rebranding



HRM and Payroll
Designation Date readiness

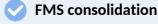




Additional Consolidation Projects Underway

ATU Library Management System (LMS)
Finance Management System (FMS)
Student Records Management System (SRMS)
MTU Library Management System (LMS)
SETU Library Management System (LMS)







WINTER NEWSLETTER 2022

Service Statistics:



Software Release completed: 346



Monthly Service Reports issued to clients: 189



Total Environments
Support:
315

Service Management - Updates from July-October 2022

The Service Management team continues to strive for operational excellence on behalf of our clients. Through continued and sustained vendor and client engagement, we manage the delivery of agreed services and seek to ensure the clients receive the optimal experience. Here are some statistical highlights from the second half of the year.

Service Availability:















Service Management Client Engagement Statistics



User Collaboration
Meetings:
175



User Group Meetings: 24



Service liaison meetings: 117



Sessions:



Change/projects meetings: 108

Atlantic Technology University become first Higher Education Institution to use cloud based Student Record Management System delivered by EduCampus

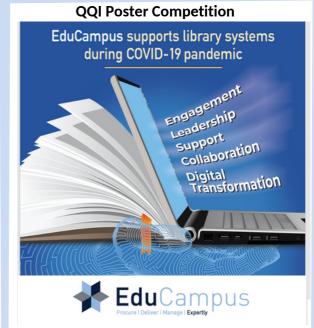
In August, the EduCampus team travelled to ATU Donegal to celebrate the first Higher Education Institution going live on the new state-of-the-art, Banner 9 cloud-based, Student Record Management System.

Hosted by University President, Professor Orla Flynn, this event gave the team the opportunity to thank the staff of ATU for their hard work and dedication in being the pilot site for this project.

Nine sites are now live on the system. The Wave 3 rollout is well underway with MTU Cork and MTU Kerry scheduled to go live in early 2023.

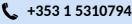
We wish to thank all the staff involved for their engagement and commitment to this project.





EduCampus were delighted to be chosen to exhibit a poster at the Quality and Qualifications Ireland (QQI) 10th anniversary conference in October. The selected poster represented the additional support provided by EduCampus to facilitate ongoing support provided to library staff and patrons during the COVID-19 pandemic. The event proved a great success all around and gained significant traction across our social media platforms, ranking among the most liked and shared posts on our LinkedIN and Twitter accounts.





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